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## ***The Information & Content Management Experts***

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InfoConnect was established in 1995 by Mr. Lim Tong Pheng, an entrepreneur with strong background in software development and consultancy. Our business goal is to cater for the growing needs for information and content management (ICM) solutions in the financial services industry.

Today with the proliferation of digital transformation, InfoConnect has speedup our digital roadmap to provide our customers with an integrated solution on mobility, process automation, web technology, enterprise content management and business intelligence & analytics for the financial services industry.

At InfoConnect, we serve to create business value for our clients – fulfilling their information and content management and transformation needs. We continuously seek to provide them with a sustainable competitive edge in the market place through the ability to anticipate, react and execute ahead of competition. Information is the key success factor to all businesses, and InfoConnect has the confidence and capability to be your solution partner of choice to help you achieve your goals with great success.

### **Our Beliefs**

“If it is worth doing...it is worth doing well”

### **Our Mission**

“To provide integrated Information and Content Management Solutions for Digital Transformation that enable efficiency in companies to anticipate, react and execute ahead of competition”

### **Our Vision**

“To be recognized as a global leader and well respected as Information and Content Management solutions provider”

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## ***Digital Transformation with InfoConnect***

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**Digital transformation** is the profound **essence** of business and organizational activities, processes, competencies and models to fully leverage the changes and opportunities of a mix of **digital** technologies and their accelerating impact across society in a strategic and prioritized way, with the present and future.

Digital Transformation is not simply about technology—it requires business leaders to re-envision existing business models and embrace a different way of bringing together people, data, and processes to create value for their customers through systems of intelligence. Digital Transformation is essential for organizational growth and sustainability.

InfoConnect with its solutions and experienced resources to help organizations to strategize, change and implement digital transformation.

## History & Milestones

**1996**

**InfoConnect**  
www.infoconnect.com.my

Incorporation of InfoConnect Sdn Bhd

**2002**

**Docuflo™**

Launch of Docuflo DMS version 1

**2003**

Sole Distributor for Cardiff Solution in Malaysia

**2006**

Received Cardiff Presidents Club Award for Best Sales Performance  
Obtained MSC Malaysia Status  
Obtained Microsoft Certification  
Recognized as Microsoft Certified Partner



**2007**

Winner of Deloitte Technology Fast 500 Asia Pacific

**2008**

Winner of Golden Bull Award for Most Outstanding SMEs

**2009**

Business Expansion to Asia Pacific Region  
Launch of 1Insurance Framework



**2010**

Top Achiever for MDEC CDP Branding  
Recognized as:  
Oracle Gold Partner  
SAP BusinessObjects Partner  
FICO Channels Partner  
DELL System Integrator



**2011**

Awarded SAP Best Newcomer 2011

**2013**

Launch ECM solution for Banking

**2015**

Docuflo DMS is Cloud Ready



**2016**



Launch of Efficient Mobile Solution (EMO)

**2017**

Incorporation of InfoConnect Company Limited (Thailand)  
Incorporation of PT InfoConnect Solusi Indonesia  
Launch of Robotics Automation Solution



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## *Our Solutions*

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### **Document Capture and Document Management**

- Supports document scanning, classification & profiling, recognition, data extraction, indexing, archiving, searching, viewing, version control, document routing, collaboration, process automation and process monitoring
- Supports eform submission
- Supports structured and semi-structured documents
- Supports document life cycle management
- Supports free-form technology that allows documents with different layouts to be extracted without defining a separate template for each. Example of such documents are supplier invoices / bills, correspondences, etc. This means that the application is more quickly productive and more robust when changes are made to the documents to be processed.
- Provides open API for integration to application web portal and enterprise business applications
- Support enterprise document repository
- Support report distribution to authorized subscribers

### **Mobile System development (Sales Quotation System / eSubmission)**

- Support Apple iPad and Android Tablet
- Enable agent to create quotation for presentation and email to prospect
- Support capturing biometric signature images
- Support capturing supporting documents such as NRIC / Payslip / Credit Card images
- eSubmission integrated to backend workflow submission system
- Provide sales activities management

### **Insurance Application System (New Business Underwriting / Policy Servicing / Claims)**

- Complete web-based solution for automating form-driven insurance business processes
- Built on the powerful and flexible Liquid Office BPM and Docuflow ECM platform
- Automated ICR,OCR,OMR, Barcode intelligent forms processing
- Initiate workflow process from the forms or backend core system
- Priority assignment for task processing
- Document completeness check with configurable document checklist, with bypass option
- General work pool and personal work item listing
- Automated task routing based on Authority Limit
- Image/Document searching and retrieval from DMS
- Supports Letters generation
- Reports and Audit Log
- Auto bulk images retrieval for batch policies printing

### **Output Management**

- Performs the job of form design

- Taking data from LOB (Line-of-Business) applications and parses the data onto electronic forms to generate electronic documents
- Multiple delivery channels for network printing, electronic distribution (fax, email) and storing them on digital archives / storage
- ePolicy and eStatement creation

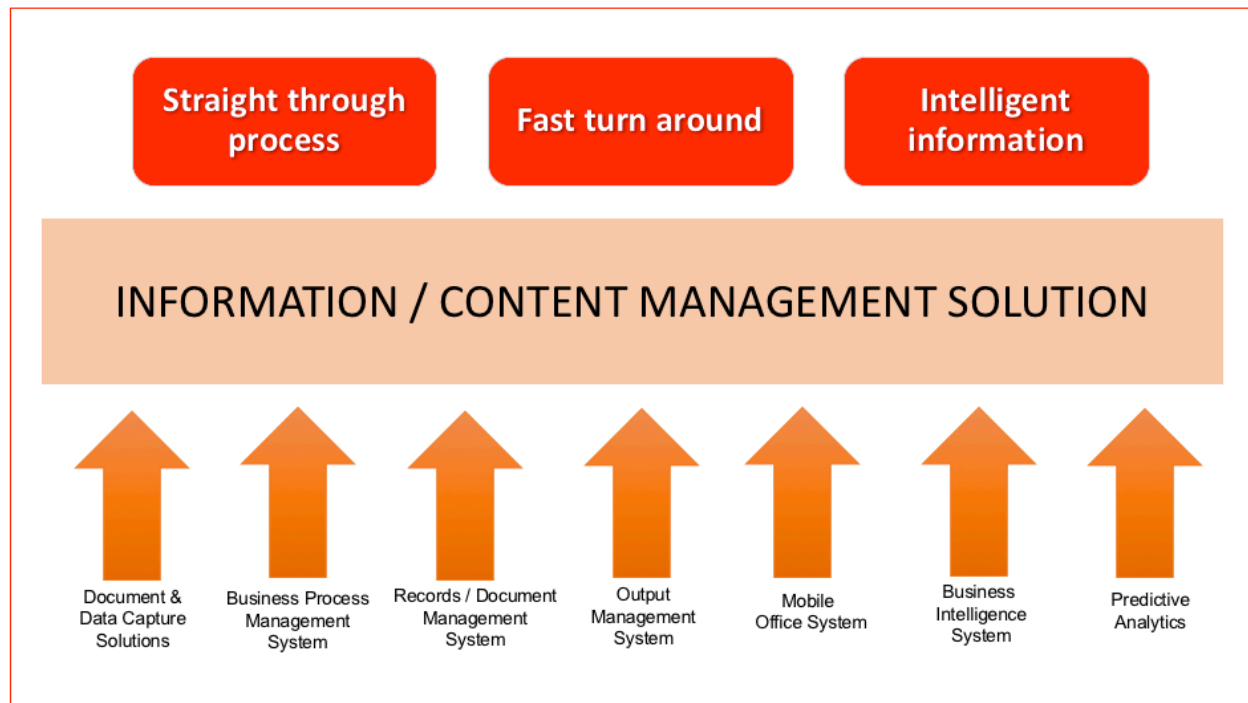
**Business Intelligence & Report Mining**

- Business intelligence (BI) allows business users to analyze and better understand their organization's plans and results.
- Powerful dashboard provides management users visibility and clarity into the performance of the various business units, channels and products within the organization.
- BI provides insight into what's working correctly while identifying potential problem areas for corrective actions to be taken. It can be used to recognize market opportunities as well as problems and alert your organization to potential issues when exception conditions occur.
- All employees have the responsibility to make the best decisions possible, based upon the data available to them at the time. If their ability to analyze this data and transform it into useful information is improved, the overall quality of their decisions can be improved as well.
- Monarch is a Windows-based self service analytics with simplified data entry tool that is easy to use — even if you're not a "power user" with advanced technology skills. Monarch easily mines data from existing text-based, PDF or XPS reports. It also lets you access and analyze data from database files, spreadsheets, ODBC sources, delimited text, and HTML files.

**Features**

- Imports Data Directly from virtually any corporate database, spreadsheets, database files, PDF files, HTML files and more
- Extracts Data from Report Files produced on any mainframe, midrange, client/server or PC system
- Exports to Excel 2016 OpenXML (xlsx) spreadsheets as well as standard (xls) spreadsheets so you can work with your data in the format you want
- Supports SharePoint® and Docuflow repositories, including access and export
- Works with Data in Monarch to sort, filter, analyze, visualize and export data to a spreadsheet, database and other application
- Creates New Views of Data using data extracted from existing reports, combine report-based data and/or database data
- Easily combines from multiple data sources in one Monarch session

## Information /Content Management Solution



### Solving Needs

- Paper Intensive
- Data Intensive
- Customer Centric
- Fraud Detection
- Redefine Customer Experience
- Regulation Intensive
- Reporting Requirements
- Complex Processes
- Time to Market Needs
- Digital Transformation

## Enabling Insurance Organization



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## **Contact Us**

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Website: [www.infoconnect.com.my](http://www.infoconnect.com.my)

## Our Valued Customers Regional

### FINANCIAL SERVICES

Aeon Credits  
AmMet Life Bhd  
AmBank Bank  
AXA Affin General Insurance Bhd  
Bangkok Bank Bhd  
Bank Islam Bhd  
Bank of Tokyo Mitsubishi Malaysia  
BCA Life Insurance Indonesia  
Berjaya Sampo Insurance  
Bursa Malaysia Bhd  
Courts Mammoth  
Great Eastern Life Assurance Bhd  
Gibraltar BSN Life Bhd  
Hong Leong Assurance Bhd  
Hong Leong Bank Bhd  
Interpac Securities  
Life Insurance Association of Malaysia  
Liberty Insurance Bhd  
Manulife Assets Management  
Maybank Investment Bhd  
MPI-Generali  
Pac Lease Bhd  
Pacific Mutual Fund Bhd  
PT Bank Nasional Indonesia 1946  
The Pacific Insurance Bhd  
RHB Bank Bhd  
Takaful Ikhlas Sdn Bhd  
Tokio Marine Insurans (M) Bhd  
Tokio Marine Insurance Indonesia  
Tokio Marine Insurance Singapore  
Tune Insurance Bhd  
WanaArtha Life Indonesia  
Zurich Insurance Malaysia Bhd  
Zurich Takaful Malaysia Bhd

### LOGISTIC

City Link Express Sdn Bhd  
KLACH Courier Services Sdn Bhd  
North Port Bhd  
TNT Courier Service

### EDUCATION

University Malaysia Kelantan

### CONSTRUCTION

IGB Bhd  
Hua Yang Bhd

### GOVERNMENT

Jabatan Pendaftaran Malaysia (JPM)  
Kastam (GST)  
KWSP  
Multimedia Development Corporation (MDEC)  
SIRIM  
Suruhjaya Syarikat Malaysia (SSM)  
SOCSO  
MATRADE

### INDONESIA

BCA Life Insurance Indonesia  
Bank Nasional Indonesia 1946 (BNI '46)  
Tokio Marine Life Indonesia  
Tokio Marine Insurance Indonesia  
WanaArtha Life  
Kementerian Perhubungan Indonesia  
BRI General Insurance  
Pertamina JOBS Tomori

### ASIA PACIFIC

Blue Cross Insurance, (HK)  
Hong Kong and China Gas Co. (HK)  
International Administrator Ltd (HK)  
EEI Corporation (Philippines)  
International Administrator Ltd (China)  
Tokio Marine Insurance Singapore  
Ho Chi Min Tax Department  
Hanoi Tax Department